

JAY'S OUTDOOR LIVING OUTDOOR BLINDS

SUPPLY AND INSTALLATION WARRANTY

Aluminium Components

- 5-year corrosion guarantee on shutter curtain and 3 years on shutter pelmet and tracks unless fitted within 1km proximity of the ocean, where this warranty is reduced to 2 years on all components.
- Fair wear and tear accepted from the date of installation.
- Accidental damage, misuse, wilful damage, vandalism, or acts of God are excluded.

Fabric

- 3-year warranty applies to sunscreen 94, 99, and 100 mesh block out fabrics supplied in blinds against failure or defect.
- PVC blinds are limited to 12 months warranty.
- Fair wear and tear accepted from the date of installation.
- Accidental damage, misuse, wilful damage, vandalism, or acts of God are excluded.

Motors

- Only failure directly attributable to part failure or faulty workmanship is covered by the guarantee.
- Accidental damage, misuse, wilful damage, vandalism, or acts of God are excluded.
- The product must be installed by **Jay's Outdoor Living** and paid in full.
- Warranty period:
 - 5 years on AC motors
 - 2 years on DC motors
- There is a limitation of 100km from the point of distribution. Beyond this, travel and accommodation (if applicable) are at the customer's cost.
- Handsets are warranted for 12 months from the date of installation.

Mechanical

- Only failure directly attributable to part failure and faulty workmanship is covered by the guarantee.



- Accidental damage, misuse, wilful damage, vandalism, or acts of God are excluded.
- The product must have been installed by **Jay's Outdoor Living**.
- The warranty is for 2 years from the date of installation.
- There is a limitation of 100km from the point of distribution. Beyond this, travel and accommodation (if applicable) are at the customer's cost.

Labour

- 12 months only from the date of installation.
- Call-out fees and charges are applicable for warranty work carried out after the 12-month period.
- Height access allowances are not covered under this guarantee and will be payable by the customer if required.

Variance

- Jay's Outdoor Living accepts no responsibility for variance in the colour of materials from roll to roll or section to section.

Payment Condition

- This guarantee is not effective unless full payment has been made for the products delivered.